Grant or Revoke Third Party Access

> When your account is created, a **service** account is always created which gives the Raindancer-Supoort team access to your account so that they can quickly provide assistance.

It is possible for Raindancer partners to be granted third-party access to their account. This authorisation is only for support purposes for certain products or applications.

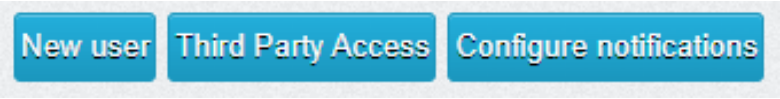
These partners can assign or remove devices from your account and log in to your account to check the function of the devices they maintain.

Only appropriately trained partners can apply for third-party access to their account.

> You always have full control and you can easily remove these authorisation at any time.

Consent for Access

To allow third-party access, you will find a **Third Party Access** management button in the menu item **Settings** → **Users**, if a request has previously been sent to you.



This function can also be found in the APP under **More** → **Third Party Access**

The menu item is only visible if you have a request for third-party access or have already given your consent.

Access List

In the list that is displayed, you will see the requests at the top and any authorisations that have already been granted below.

In the requests, you can see which Raindancer partner made the request and when, and whether access was requested via a support account. Third-party access can also take place without the integration of a support user. In this case, the partner only has the option of adding or removing

devices from their account.

You now have the option of confirming or refusing the request.

Revoke Access

At any time, you have the option of revoking authorisation by clicking on the cross.

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